

## **Visiting Regulations**

Welcome to the Lindenstrasse Memorial. The objective of this memorial is to promote remembrance of the people persecuted by the Nazi dictatorship, the Soviet occupying powers, and the East German socialist regime, and to keep alive the memory of the human suffering they endured. With this in mind, we expect our visitors to conduct themselves in a manner appropriate to the purpose and character of this memorial ground.

Please help us by observing the following rules of conduct:

1. Wear clothing that is appropriate to the dignity of this place. It is prohibited to wear or display pieces of clothing, tattoos, objects or symbols that are generally considered to be expressions of hostility to other human beings or of extremist or potentially discriminating views. Specifically prohibited is the display of symbols of parties or associations identified in Section 86 Paragraph 1 No. 1, 2 and 4 of the German Criminal Code.
2. Avoid group interactions and behavior that are not suited to the character of a memorial.
3. Do not disrupt solemn commemoration by making unnecessary noise. Specifically, any use of loudspeakers is prohibited.
4. In order to preserve the historical structures on this site, please be careful not to damage or soil the property. It is furthermore strictly forbidden to remove any objects from the memorial site. Visitors will be held liable for any damage arising from their conduct.
5. Photography is only permitted for personal use and must be done without the use of a flash or other artificial lighting. When taking photographs, please be sure not to bother or disturb other visitors.
6. No animals are allowed on the premises except for properly identified assistance dogs.
7. Food and beverages may only be consumed in the seminar rooms or in the foyer, but not in the other rooms. Smoking is only permitted in the designated area in the courtyard.
8. The permanent exhibitions are designed primarily for adolescents and adults. We recommend that children only visit the memorial as part of educational activities tailored to their age group. Adults, teachers and other supervisors are requested to ensure that children and adolescents conduct themselves in an appropriate manner.
9. The management of the memorial may at any time restrict the access of groups or individuals to the site.

We will under no circumstances tolerate any speech or actions that promote hatred or contempt, glorify violence, discriminate against others, or that are racist. Any trivialization of political or racial persecution will be met a decisive response. If repeated or continuous disruption or provocation occurs during a guided tour and cannot be stopped by reasonable appeals, the tour will be aborted. In particular, any denial of Nazi crimes and the contexts in which they occurred will not be tolerated. We reserve the right to evict from the memorial site any visitor who violates these rules.

The following activities are only permitted on the memorial grounds with the previous approval of memorial management or authorized staff:

1. Making film or sound recordings on the grounds of the memorial.
2. Publicly presenting and disseminating photographic, film and sound recordings, in particular for journalistic or commercial purposes.
3. Distributing, displaying or putting out printed materials of any kind.
4. Carrying or displaying posters or banners.
5. Soliciting donations or taking part in any other commercial activity.
6. Conducting events, presentations or gatherings.

The memorial reserves the right to institute special rules and regulations for commemorative events of particular significance.

Employees of the memorial are required to ensure the smooth operation of the memorial and compliance with the above rules. They are authorized to enforce the house rules, to issue appropriate instructions concerning visitor conduct, and to ban visitors from the site in the event of repeated or particularly severe violations. Should a ban order not be complied with, the police will be called in to assist. No entitlement exists for the reimbursement of admission charges, event prices or audio guide fees.

Exercise care on stairs, steps, thresholds, and uneven ground or flooring in the historic buildings and in the courtyard. Mind your head when walking through low doorways. Courtyard winter clearance services are limited. The Lindenstrasse Memorial Foundation accepts no liability for damages occurring due to slight negligence. Otherwise, damage liability shall be limited to the extent that can typically be expected. No liability shall be accepted for cases of force majeure or unforeseen events. This limitation of liability shall not apply to damages resulting from the violation of life, body or health, or damages occurring due to intent or gross negligence.

These Visiting Regulations entered into effect on 1 January 2022.